

# How to Download and Install the SentiLock Mac card utility



Thank you for using the REALTOR® Lockbox System from SentiLock. If you have a card reader with your SentiCard®, you can use these instructions to download and install the SentiLock Card Utility software.

## **Download and Install the SentiLock Card Utility**

1. Open your default web browser and navigate to <http://www.sentrilock.com/mac/>
2. Prior to signing up, please view the system requirements as PowerPC based Macs are not supported
3. To sign up, please enter your Name and Email in the fields near the bottom of the page. Click Sign Up and an email with the download link will be sent to you within a few minutes.
4. Once you have received the email, click on the download link that is provided to start the download. Please save the file to a location that is easy to navigate to, such as your desktop.
5. Depending on your web browser, the zip file may or may not extract the SentiLock Card Utility for Mac beta on its own. If you see a SentiLock Card Utility icon, you are ready to continue. If you see a zip file, please double click on the zip file and the SentiLock Card Utility icon will be extracted.
6. Plug in the SCR3310/3510 usb card reader and then drag the SentiLock Card Utility icon to your Applications folder.
7. After the SentiLock Card Utility icon has been moved to your Applications folder, please double click on the SentiLock Card Utility icon to start the SentiLock Card Utility for Mac.
8. A small window will appear with a Start and Stop button. Once the Start button becomes grayed out, insert your SentiCard.
9. The SentiLock website will appear. Please enter your password and click "Click to Login". If prompted, select the permission you would like to use.
10. At the main page of the SentiLock website, click Renew Card. After the renewal has completed, remove your SentiCard.

## **Resources**

SentiLock Web Site

<http://www.sentrilock.com/>

- Get the latest news and information about SentiLock.
- Click Login to access information about your lockboxes, FAQs, manuals and tutorials. You'll need your SentiLock ID and Password to log in.

## **SentiLock Support**

1-877-736-8745. 8am – Midnight Eastern time, 7 days a week.