

How to Download and Install the SentiLock Card Utility



Thank you for using the REALTOR® Lockbox System from SentiLock. If you have a card reader with your SentiCard®, you can use these instructions to download and install the SentiLock Card Utility software.

Download and Install the SentiLock Card Utility

1. **Do not connect the card reader to your computer!** When it's ready, the SentiLock Card Utility installation program will prompt you to connect your card reader.
2. Go to: <http://www.sentrilock.ca/files>. Click the **SentiLock Card Utility Installation CD** (version number) – No Docs CD Image link. Save the file to your computer.
3. Close any programs running on your computer.
4. Click **My Computer | My Documents | Downloads**. If you downloaded the file to another folder on your computer, go to that folder. You'll see a file with a name that begins with **SentiLock-CardUtility**. Double-click this file to start the installation.
5. Click **Run**. Click **Install** on the **SentiLock Card Utility CD Image** window.
6. Click **Full Install (recommended)** from the SentiLock Card Utility Installation window.
7. Follow the instructions on your screen to install the SentiLock Card Utility software and your card reader.

How to Use the SentiLock Card Utility

1. Insert your SentiCard® into the card reader, **arrows first, gold contacts facing up**. The SentiLock Card Utility will display the Login window.
2. The SentiLock Card Utility will read the SentiCard® and auto-fill in the SentiLock ID field with your SentiLock ID. Enter your **password** in the Password field.

Note: you can find your SentiLock ID and Password on the Card Carrier sheet that came with your SentiCard®.

3. You can click **Renew** to renew and update your SentiCard®, or click **Login** to access the SentiLock Card Utility Main Menu window. From the Main Menu window, you can access information about your lockboxes or click Support to access FAQs and other documentation.

Resources

SentiLock Web Site

<http://www.sentrilock.com/>

- Get the latest news and information about SentiLock.
- Click Login to access information about your lockboxes, FAQs, manuals and tutorials. You'll need your SentiLock ID and Password to log in.

SentiLock Support

1-877-736-8745. 8am – Midnight Eastern time, 7 days a week.